

## RESIDENT RIGHTS

**Instructions: Match the definition to the correct term**

The willful infliction of injury, unreasonable confinement, intimidation or punishment with resulting physical harm, pain or mental anguish	Mental abuse
The use of oral, written or gestured language that willfully includes disparaging and derogatory terms to residents or their families, or within hearing distance, regardless of their age, ability to comprehend or disability	Physical abuse
Includes but is not limited to sexual harassment, sexual coercion or sexual assault	Neglect
Includes hitting, slapping, pinching and kicking. It also includes controlling behavior through corporal punishment	Misappropriation of resident property
Includes, but is not limited to humiliation, harassment, and threats of punishment or deprivation	Sexual abuse
Separation of a resident from other residents or from her/his room or confinement to her/his room (with or without roommates) against the resident's will or the will of the resident's legal representative	Abuse
The failure to provide goods and services necessary to avoid physical harm, mental anguish or mental illness	Verbal abuse
The deliberate misplacement, exploitation, or wrongful, temporary or permanent use of a residents' belongings or money without the resident's consent	Involuntary seclusion