Clinic Name: Shade Tree Clinic

Clinic Education Site Leader: Robert Miller, Eleanor Weaver, Cooper Lloyd

Updated by: Cooper Lloyd/Bobby Carew

Date: 2/20/2022

Goal:

The purpose of this educational clinic block is to develop the skills necessary to provide high quality primary care to underserved and uninsured populations.

Objectives:

By the end of this educational block, learners in this rotation will be able to:

Patient Care

- 1. Assess, work up, and manage common acute and chronic illnesses in the primary care setting
- 2. Identify common barriers to optimal health outcomes among Shade Tree patients and collaborate with team members to address them
- 3. Promote routine health maintenance for underserved patients

Medical Knowledge

- 1. Name the social determinants of health and describe their role in health outcomes
- 2. Describe the anatomy of the safety net in Davidson County

Interpersonal and Communication Skills

- 1. Effectively precept medical students by guiding the evaluation/plan and providing education
- 2. Communicate areas of uncertainty in medical decision-making and/or systems-based practice for Shade Tree patients to the attending medical director
- 3. Improve communication with patients who have limited English proficiency and/or literacy

Professionalism

- 1. Exemplify for medical students professional, compassionate care that is grounded in the goal of health equity
- 2. Demonstrate best practices in utilization of language interpreters (in person and remote)

Systems based practice

- 1. Identify and effectively utilize the various roles that medical students and other health professions students play in clinic operations and in providing resources to patients
- 2. Identify how medications, labs, imaging, and consults are obtained for Shade Tree patients within the clinic, within VUMC, and in the community
- 3. Attest medical student notes using succinct language that effectively communicates medical decision-making and drives longitudinal patient care forward

Practice-based learning and improvement

1. Seek feedback regarding precepting from attending medical director

Educational Strategies:

Educational Strategy	Skills (taught and/or assessed)
Clinical participation	 Ability to precept medical students Clinical decision making Establishment of longitudinal care plan Effective use of clinical resources available at Shade Tree

Required Reading:

Taira BR. Improving Communication With Patients With Limited English Proficiency. *JAMA Intern Med.* 2018;178(5):605–606. doi:10.1001/jamainternmed.2018.0373 https://jamanetwork.com/journals/jamainternalmedicine/article-abstract/2674258

Braveman, P. and Gottlieb, L. The Social Determinants of Health: It's Time to Consider the Causes of the Causes. *Public Health Reports*, 2014, Supplement 2, Volume 129, 19-31. https://pubmed.ncbi.nlm.nih.gov/24385661/

Jule West video, "Anatomy of the Safety Net" [embedded in VSTAR]

Suggested Reading and/or Resources:

Shade Tree Research website, https://www.shadetreeclinic.org/about-the-clinic/research

Housestaff Guide to Addressing Patient Social Determinants of Health, https://docs.google.com/document/d/1aqz29-CMiUyU3UETFvB1t37oHwMNc4b4NKc6NkEWiHk/edit

King T, Wheeler M, Bindman A, Fernandez A, Grumbach K, Schillinger D, Villela T. <u>Medical management of vulnerable and underserved patients: Principles, practice, and populations</u>. 2016, 2nd ed. McGraw Hill Education.